



Health Home Happenings

Helpful information and tips for success for Iowa's Health Homes

October 2020

Health Home Updates

CCHH IL 2172-MC-FFS Chronic Condition Health Home (CCHH) Billing

July 2020 IME released updated [billing guidance](#) 2137-MC-FFS for both IHH and CCHH as well as IHH billing IL 2150-MC-FFS. IL #2172 updated billing rates and informational code instruction for CCHH.

<https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=f29a39c9-b4b4-438e-b077-730f766dcda0>

MCO Tools for IHH

Templates: The MCOs have worked hard to bring you tools to help ease the burden of documentation. They created a tool to help you create your own comprehensive assessment and plan, templates for IHH ICM Person-Centered Service Plan, training slides for the Notification Form, and a Chart Review Workbook so you can do your own internal quality review. They also provided education around risk stratification. You will be able to locate tools once finalized to <https://dhs.iowa.gov/ime/providers/integrated-health-home>.

NEMT: Non-Emergency Medical Transportation is a covered benefit that provides non-emergency medical transportation to get to and from medical services. The Transportation can be different based on individual circumstances and needs. HCBS providers are able to provide NEMT services by enrolling with an NEMT broker.

- Members must be eligible for the State Medicaid Program
- Member must have an appointment to see a Medicaid Provider or emergency need or non-emergency walk-in clinic visit (covered Medicaid Service).
- When an appropriate ride at no cost is unavailable
- Member's friends and family members can be reimbursed for mileage but must be coordinated through the NEMT broker ([policy](#))
- Lodging can be reimbursed but must be coordinated through the NEMT broker
- Car Rental can be reimbursed but must be coordinated through the NEMT broker
- Member's escort travel expenses because of member's needs

Additional information regarding NEMT may be located on the IME's NEMT webpage: <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/NEMT>



Additional Links

- HCBS Waiver Provider Manual
<https://dhs.iowa.gov/sites/default/files/HCBS.pdf>
- HCBS Habilitation Provider Manual
<http://dhs.iowa.gov/sites/default/files/Habilitation.pdf>
- HCBS Waiver Amendments
<https://dhs.iowa.gov/ime/about/initiatives/HCBS/waiver-amend>
- Medicaid State Plan Documents
<http://dhs.iowa.gov/ime/about/stateplan>
- IME NEMT Website
<https://dhs.iowa.gov/ime/members/medicaid-a-to-z/NEMT>
- Amerigroup
<https://www.myamerigroup.com/ia/benefits/iowa-medicaid.html>
- Iowa Total Care
<https://www.iowatotalcare.com/members/medicaid/benefits-services/benefits-overview.html>

Annual IHH InterRAI Training

Severe storms in August caused the cancelation of this training. A webinar was recorded and can viewed by clicking [here](#). It will be available until this time next year or a new assessment is required.

IHH Notification Form Training <https://dhs.iowa.gov/ime/providers/integrated-health-home>

CCHH Notification Form Training

<https://attendee.gotowebinar.com/register/3458482349309429008>

IHH Person-Centered Planning ICM Recording coming soon!

Featured Upcoming Events!

Health Home Collaborative Learning Network

IHH NCQA and Person Centered Planning November 2, 2020 2-3 pm

<https://attendee.gotowebinar.com/register/6206659985852280846>

IHH Quality Improvement: December 21, 2020 2-3 pm

<https://attendee.gotowebinar.com/register/8877286862101542668>

CCHH Quality Improvement: December 21, 2020 3-4 pm

<https://attendee.gotowebinar.com/register/458810113337001228>



October Stakeholder Workgroup

IHH October Stakeholder Workgroup October 28, 2020	
9am – 10am	Introductions and overview of the day Share Data from Chart Reviews, Health Home Core Measures, and Learning Collaborative Webinar Surveys.
10am – 11:30am	Lance to share 2017 and 2018 Analysis Cost Utilization Identify areas of opportunity
https://attendee.gotowebinar.com/register/2418337752169379083	
1pm – 2:30pm	Discussion of data and brainstorming session of 2021 activities
https://attendee.gotowebinar.com/register/6774519258535956747	

CCHH October Stakeholder Workgroup October 29, 2020	
9am – 10am	Introductions and overview of the day Share Data from Chart Reviews, Health Home Core Measures, and Learning Collaborative Webinar Surveys.
10am – 11:30am	Lance to share 2017 and 2018 Analysis Cost Utilization Identify areas of opportunity
https://attendee.gotowebinar.com/register/6043331931607909390	
1pm – 2:30pm	Discussion of data and brainstorming session of 2021 activities
https://attendee.gotowebinar.com/register/5197703036243478798	

If you have a success story, please share your success Healthhomes@dhs.state.ia.us. To unsubscribe or provide feedback contact Healthhomes@dhs.state.ia.us *Health Home Happenings is a quarterly provider newsletter published by the Iowa Medicaid Enterprise. This update is provided in the spirit of information and education. The Department shall not be liable for any damages that may result from errors or omissions in information distributed in this update.*